

DIABLO MEDIATION SERVICES

About Denise R. Hannan

Mediation Experience: Ms. Hannan is a lawyer and professional mediator. In her role as lawyer and mediator, she has been participating in mediations and assisting parties in reaching voluntary resolutions for twelve years. Ms. Hannan's mediation skills are heightened by her years as a commercial litigator and her first hand knowledge of the realities of litigation, the concerns of litigants and the differing keys to resolving disputes.

Training and Education: Ms. Hannan received a Bachelor of Arts degree with honors from Stanford University in 1991. She obtained her law degree from Georgetown University Law Center in 1995. Ms. Hannan completed her formal mediation training through the University of California at Berkeley.

Unique Offerings and Considerations: Ms. Hannan believes in fully understanding not only the facts and law involved in a dispute, but also the underlying reasons for the parties' inability to resolve a dispute. To this end, Ms. Hannan speaks individually with each party and/ or their counsel before the mediation session with the goal of learning each parties' concerns, motivations and desires for any solution.

Professional Career and Organizations: Ms. Hannan has been a member of the California State Bar for twelve (12) years. She also has participated in numerous local bar associations and is admitted to practice in the federal courts in California. Ms. Hannan has had a long, successful career as a commercial litigator and real estate attorney. In her career, she has represented both plaintiffs and defendants in commercial and residential real estate disputes, business litigation, mortgage broker disputes, unfair trade practices litigation and a wide range of other cases. She currently is a partner at Shannon B. Jones Law Group.