

DIABLO MEDIATION SERVICES

About Jessica M. Takano

Mediation Experience: Ms. Takano is an attorney and a trained mediator. She has been participating in mediations and assisting parties in reaching voluntary resolutions of disputes for over a decade. Ms. Takano's mediation skills are heightened by her years as a commercial litigator, including her experience litigating and mediating complex disputes involving numerous parties and difficult insurance coverage issues. Throughout her career, Ms. Takano has found mediation to be the most beneficial tool for airing the concerns of the parties, resolving their disputes, and avoiding or limiting the high financial and personal costs of litigation.

Training and Education: Ms. Takano received a Bachelor of Arts degree with high honors from the University of California, Berkeley, in 1993. She obtained her law degree from the University of California, Berkeley School of Law (Boalt Hall) in 1996. Ms. Takano completed her formal mediation training and received her Certification in Mediation and Conflict Resolution from the University of California, Berkeley, UC Extension.

Unique Offerings and Considerations: As a litigator, Ms. Takano has seen many mediations conclude without a resolution because one or more parties were unprepared to mediate. As a mediator, Ms. Takano lays the groundwork for a productive mediation by speaking separately with each party and/or their counsel prior to the mediation session, to ensure that unresolved factual questions and issues such as uncertain insurance coverage do not prevent the parties from resolving their dispute at the mediation. Ms. Takano believes that mediation is the parties' opportunity to negotiate a solution that is best for them, and she makes every effort to assist parties in reaching creative and lasting settlements that address their underlying interests and needs as fully as possible.

Professional Career and Organizations: Ms. Takano has been a member of the California State Bar for eleven years and is admitted to practice in all federal courts in California. She has participated in various local bar associations, including the Edward J. McFetridge American Inn of Court, through which she has gained not only litigation and mediation skills, but also relationships with a number of prominent San Francisco Bay Area judges and attorneys. Ms. Takano has litigated numerous cases in both state and federal court in a wide variety of substantive areas, including breach of contract, fraud, insurance coverage, insurance bad faith, product liability, gender discrimination and civil rights, unfair business practices, employment discrimination, and land use. As an attorney with the Shannon B. Jones Law Group, Ms. Takano now focuses on real estate and construction litigation, as well as related insurance issues.