

DIABLO MEDIATION SERVICES

About Shannon B. Jones

Mediation Experience: Ms. Jones is an attorney and experienced mediator. She has handled hundreds of mediations in her career. She has served as a mediator, handled numerous settlement conferences for the Courts and represented parties in mediations. Ms. Jones' experience in representing parties in all aspects of litigation from pre-claim consultation through trial and appeals provides a unique perspective on the value of resolving matters, as well as the consequences of failing to resolve matters and taking them through trial. Ms. Jones is a strong advocate for mediation, as she sees a number of benefits to parties resolving cases instead of litigating a case through trial or an appeal. Those benefits include the following: saving the expense of trial; obtaining peace from resolution; obtaining an agreement, which is acceptable to all parties, instead of allowing a judge, jury or appellate court to decide the parties' disputes; and saving time, which could be spent on business, family and other activities.

Training and Education: Ms. Jones received a Bachelor of Science degree with honors from the University of Southern California in Public Administration in 1987. She obtained a law degree from the University of Southern California in 1990. Ms. Jones further received a real estate salesperson license in 1988 and broker's license in 1990. She has received significant education in real estate law.

Professional Career and Organization: Ms. Jones has been a licensed attorney for approximately 18 years and is admitted to practice in all of the federal courts. She has handled claims starting pre-litigation through appeal. She has represented parties in the following areas: real estate transactions and litigation; parties, contractors, subcontractors and developers in all aspects of construction projects, including the formation of development companies, preparation of contracts, construction defect disputes, mediation and arbitration; mechanic's lien actions; insurance disputes; unlawful detainer actions; personal injury actions; partnership and corporation disputes and dissolution; contract cases involving all aspects of contract dispute and litigation; and labor and employment disputes.

Shannon B. Jones is the author of the best selling book, "A Real Estate Agent's Practical Guide to Avoiding Litigation" and has published many articles.

Presentations: California Association of Realtors; Women's Council of Realtors, State Meeting; California Association of Realtors Expert Witnesses; Contra Costa Association of Realtors; Santa Clara Association of Realtors; Greater Los Angeles and Beverly Hills Association of Realtors; San Benito Board of Realtors; KERN Real Estate Hour (Radio); Women's Council of Realtors, Contra Costs; Women's Council of Realtors, Southern Alameda; Tri-Valley Real Estate Marketing Group; San Ramon Valley Real Estate Marketing Group; and numerous real estate brokerages and organizations.